

- Your booking must be accompanied by a 50% deposit to secure the booking. The deposit is non refundable.
- The balance of the rental must be paid not later than 8 weeks prior to departure. We reserve the right to cancel the booking if the balance is not paid in full, 8 weeks prior to departure.
- Bookings made within the 8 week period prior to departure must be paid in full.
- A £100 deposit to cover key loss and breakages must also be paid with your booking deposit. This will be refunded within 28 days of the end of your stay.
- Two sets of keys will be provided at the villa upon arrival.
- You are advised to make your own insurance arrangements for your holiday to cover personal injury and/or loss prior to departure.
- You will be liable for any breakages and you should either replace the item or pay for any repair upon your return.
- In the unlikely event that we are forced to cancel your holiday due to circumstances beyond our control, we will offer you the choice of either booking another date with us and receiving or paying any price difference, or a full and prompt refund.
- All information is treated in the strictest confidence. We do NOT disclose client information to anyone except with written consent of the client.
- All prices quoted are £GBP and correct at time of writing. Whilst every effort is made to keep this information accurate and up to date, we reserve the right to alter the prices without notice.
- The price will NOT alter once your booking and deposit has been accepted and you have been notified in writing.
- Availability information found on the website will be updated at the earliest opportunity, subsequent to every booking.
- Prices quoted include air conditioning, pool cleaning, villa cleaning, bath and poolside towels and linen on a weekly basis. Water and electricity are also included.
- Upon your arrival, you will receive a complimentary welcome pack.
- Villa Miya is a no smoking villa. We respectfully request that our guests please smoke outside.

Cheques should be made payable to:

**L. S. Andersen** and / or **R. Crackett** and sent to:

Villa Miya c/o 97, Swanland Road, Hessle, Hull, East Yorkshire, HU13 0NS.

Tel: +44 (0) 1482 641001